## Community Support Worker – Learning Disability Care Services

CHADD are currently recruiting Support Workers to join our teams that support adults with learning disabilities, physical disabilities & sensory impairments. We currently have opportunities within both our supported living accommodation sites & community care services in the Dudley area.

We ensure that service users are provided with safe & caring support based on their individual needs, ambitions and wishes, while encouraging them to increase independence. Duties will include supporting with the general activities of daily living, including personal care needs where necessary, socialising & accessing the community, managing money, household activities such as shopping, meal preparation, cleaning & laundry.

Essential requirements include an empathy with people with disabilities, excellent communication and listening skills, a caring, sensitive & patient disposition, proven ability to work successfully within a team.

Desirable skills include previous experience of supporting vulnerable people and ideally you will hold a qualification in care at level 2 or above, however training will be provided.

Driving License is mandatory

Hours: Full time, part time & bank hours available.

The job description and person specification are attached below. To apply, please call us 01384 456465 or Email: jemma.price@chadd.org.uk

# Job Description

**Job Title:** Community Support Worker

**Job Purpose:**

To contribute to providing a safe, effective, caring, responsive and well led housing, support & care service to adults with learning disabilities, physical disabilities & sensory impairments in the Dudley borough as specified by the Care Quality Commission.

The duties will be further determined by the individual needs of the service users. The context in which support is provided may vary according to the service users' living environment which may include a residential care home setting, supported living or floating support within a community care setting, dependant on where the job vacancy is situated.

**Main Duties**

1. To develop warm and trusting relationships with service users and encourage them, through the support planning process, to express their needs, goals, views and concerns.
2. To respect the service users' right to privacy and to ensure that their dignity is maintained at all times.
3. To be flexible and responsive to the needs of the service users as directed by their individual support plans.
4. To support service users to develop practical and social skills to maximise their self care and independent living skills, and where necessary assist with household tasks such as cleaning, cooking, laundry, shopping, etc, so that their home is safe, hygienic and comfortable.
5. To provide personal care in a sensitive and dignified way and in accordance with the service users wishes.
6. To support service users to take prescribed medications, to monitor service users who self medicate, to liaise with health professionals on the service users' behalf and to report any side effects related to medication.
7. To promote a healthy lifestyle and to give person centred advice and encouragement in respect of diet, exercise, leisure activities & wellbeing initiatives.
8. To inform management of any concerns or significant changes in the service users needs and circumstances and to report any safeguarding concerns immediately.
9. To support service users in budgeting and managing their finances and to ensure that they are able to maximise their income by liaising with welfare agencies.
10. To promote the service users' self esteem and confidence and enable them to express their preferences, make choices, decisions and express their personal identity.

11. To maintain a high level of care and encourage feedback from service users, their families and other agencies. To promptly report and document all comments, compliments and complaints and pass onto senior staff.
12. To take appropriate action in the event of emergencies, ensuring that management is informed promptly.
13. To report repairs to property or equipment as per guidelines and to alert management immediately of any concerns in relation to Health and Safety.
14. To ensure that accurate records are kept in the correct format.
15. To ensure that all financial transactions relating to the project or service users are promptly and accurately recorded within the agreed guidelines.

**Other**

1. To carry out such duties as may be required in agreement with your managers.