Support Worker – St Marks

CHADD is currently recruiting a Support Worker to join our teams at St Marks in Stourbridge. The work is in a group of independent flats which are home for 16 adults living with a range of long-term mental health conditions.

We ensure that service users are provided with safe & caring support based on their individual needs, ambitions and wishes, whilst encouraging them to increase independence. Duties will include supporting with the general activities of daily living, including personal care needs where necessary, socialising & accessing the community, managing money, household activities such as shopping, meal preparation, cleaning & laundry.

Essential requirements include an understanding of the rights and needs of people with disabilities, excellent communication and listening skills, a caring, sensitive & patient disposition, proven ability to work successfully within a team.

Desirable skills include previous experience of supporting vulnerable people and ideally you will hold a qualification in care at level 2 or above, however training will be provided.

Job Description

Job Title: Support Worker – St Marks.

Job Purpose:

To contribute ro providing a safe, effective, caring, responsive and well-led housing support & care service to adults living with long-term mental health conditions in the Dudley Borough as specified by the Care Quality Commission.

The duties will be further determined by the individual needs of the service users

Main Duties

1. To develop warm and trusting relationships with service users and encourage them, through the support planning process, to express their needs, goals, views and concerns.
2. To respect the service users' right to privacy and to ensure that their dignity is maintained at all times.
3. To be flexible and responsive to the needs of the service users as directed by their individual support plans.
4. To support service users to develop practical and social skills to maximise their self care and independent living skills, and where necessary assist with household tasks such as cleaning, cooking, laundry, shopping, etc, so that their home is safe, hygienic and comfortable.
5. To provide personal care in a sensitive and dignified way and in accordance with the service users wishes.
6. To support service users to take prescribed medications, to monitor service users who self medicate, to liaise with health professionals on the service users' behalf and to report any side effects related to medication.
7. To promote a healthy lifestyle and to give person centred advice and encouragement in respect of diet, exercise, leisure activities & wellbeing initiatives.
8. To inform management of any concerns or significant changes in the service users needs and circumstances and to report any safeguarding concerns immediately.
9. To support service users in budgeting and managing their finances and to ensure that they are able to maximise their income by liaising with welfare agencies.
10. To promote the service users' self esteem and confidence and enable them to express their preferences, make choices, decisions and express their personal identity.
11. To maintain a high level of care and encourage feedback from service users, their families and other agencies. To promptly report and document all comments, compliments and complaints and pass onto senior staff.

12. To take appropriate action in the event of emergencies, ensuring that management is informed promptly.
13. To report repairs to property or equipment as per guidelines and to alert management immediately of any concerns in relation to Health and Safety.
14. To ensure that accurate records are kept in the correct format.
15. To ensure that all financial transactions relating to the project or service users are promptly and accurately recorded within the agreed guidelines.

Other

1. To carry out such duties as may be required in agreement with your managers.

Person Specification

Job Title: Support Worker – Learning Disability Care Services

Attributes	Essential	Desirable
Key skills	• Proven ability to successfully work within a team. • Awareness of safeguarding vulnerable people. • Knowledge & understanding of confidentiality & professional working practices. • Understanding & commitment to equality & diversity. • Good verbal communication & listening skills. • Good written communication skills with ability to accurately contribute to a record keeping system. • Ability to promote a positive image of people with a disability. • Ability to follow agreed care programmes and report back progress. • A good team player. • Ability to work unsupervised (after training). • Sufficient agility and dexterity to assist people with mobility limitations.	• NVQ/QCF level 2/3 in Health and Social Care or equivalent. • At least 1 year experience of working in a social care role. • Experience of supporting vulnerable people.
Disposition	• Caring, sensitive & patient. • Enthusiastic, motivated & reliable. • Trustworthy.	

Interests	• Enthusiasm for undertaking further training & development. • Interest and awareness of the aims and principles of the service. • Social activities display an ability to interact with others.	• Physical activities displays as interest in keeping healthy.
Circumstances	• Flexible approach to working hours & location.	• Own transport with business use insurance.

Please note that an enhanced disclosure with the Disclosure & Barring Service will be carried out on successful candidates prior to them taking up post. Any findings of such a check will not necessarily prevent a candidate from being appointed. Each case will be individually considered on its own merits.